

PlanSuite Council Starter Package

A practical digital toolkit for Victorian statutory planning teams, designed to reduce repeat enquiries, improve consistency and support faster preliminary planning advice.

Built by Victorian planners PlanSuite is designed around real statutory planning workflows, not generic software assumptions.	Planner-controlled AI-assisted outputs support professional judgement. The planner remains responsible for verification and decisions.	Low-friction rollout Web-based access, no installation, and no document management integration required to begin.
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Why Councils Are Looking At PlanSuite

- Planning teams are under pressure to respond quickly while managing increasingly complex controls, mapping layers and local circumstances.
- Residents, property owners and consultants expect clear preliminary guidance before they prepare an application or contact Council.
- PlanSuite helps teams provide more consistent, risk-aware preliminary information while reducing repetitive manual work.

What The Starter Package Includes

PlanSuite Maps	Victorian planning controls, overlays, parking categories, Future Flood Mapping and supporting spatial layers in one practical planning view.
Planning Advice / Permit Check	Address-based preliminary guidance to help identify common permit triggers and support early enquiry responses.
Customer Portal	A 24/7 resident-facing portal for preliminary town planning enquiries, helping reduce basic enquiry load before customers contact Council.
PlanGPT Planning Chat	Victorian planning Q&A; support for council users, designed to assist research, drafting and interpretation while keeping planner review central.
Letter And Report Tools	Tools to help generate preliminary advice letters, enforcement correspondence and statutory planning assessment material.

A Low-Risk Way To Improve Planning Enquiry Workflows

PlanSuite can be introduced as a practical pilot, allowing Council to test value with planners, customer service teams and residents before making longer-term decisions.

How Onboarding Works

1	Confirm pilot scope	Agree users, modules, Customer Portal wording and any council-specific documents or planning information to include.
2	Configure access	Set up council users, optional SSO details, NearMap API if available, and relevant local planning resources.
3	Train the team	Run a practical session using real council examples and common enquiries.
4	Measure use	Provide usage insights and feedback before renewal or expansion.

Security And Procurement Snapshot

No installation required	PlanSuite is web-based and works alongside existing council systems.
No document management integration required	Generated Word documents can be saved into existing systems in the usual way.
Australian hosting	Application data is hosted in Australia, with security and privacy controls suitable for council review.
No AI training on council data	Council content is used to support the requested service, not to train public AI models.
Planner verification	Outputs are preliminary guidance and must be reviewed by a suitably qualified planner before reliance.

Recommended Pilot Structure

- 12-month council pilot with full access to agreed starter package modules.
- Simple onboarding with no setup fee and no mandatory integration work.
- Council-specific Customer Portal wording and preliminary advice disclaimers.
- Usage review before renewal, including feedback on practical value and next features.

Book a 30-minute Council Demo

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